



# CAPABILITY STATEMENT

## Basin Tree Care, LLC

DUN #:086830831 UIE Number: RCULPLBNL2H9 CAGE CODE:

### About Us

Basin Family Tree Care LLC provides tree trimming services to residential homeowners, small business owners, commercial business owners and the city of Klamath Falls. We specialize in tree pruning and removals with over 15 years of experience. With our experience we give our customer our professional opinion to help them make the right decisions for the health of their trees. Tree pruning is essential for the health of trees and by properly pruning dead or dying branches your trees will increase sun exposure and air circulation which will increase the health and prolong the life of your trees. Properly pruning fruit trees can also increase the size and quantity of your crop. Having well maintained healthy mature trees on your property greatly increases the value and appearance of your property. Trees are an essential part of our ecosystem and we want to preserve that as much as possible.

### Core Competencies

#### Communication

- o We call clients to notify them when the job is schedule and what time we will be there
- o We explain the work order and answer client questions
- o If jobs need to be reschedule due to weather conditions, we call and notify the client
- o If work orders need to be changed on site, we communicate that to our clients and wait for approval

#### Reliability

- o We keep our word and get jobs done on time and on schedule

#### Efficiency

- o We work quickly and efficiently to get jobs done without sacrificing safety
- o We utilize equipment and tools to be efficient and safe

#### Safety

- o Safety is a top priority, our line of work can be very dangerous. We regularly maintenance our equipment to keep them operating in optimal condition.
- o We retire and replace old and worn out equipment
- o We stay current with advanced rigging techniques and equipment that are designed to make jobs safer and to prevent property damage
- o We strictly follow OSHA standards for safety and have weekly safety meeting
- o We train our employees in aerial rescues and practice regularly so that they are prepared in the event there is an emergency

#### Customer Satisfaction

- o Payment for services is not due until the work is completed and the customer is satisfied
- o If the customer is not satisfied then we return to the job site and complete the job to their satisfaction

### Differentiators

- We use top of the line equipment and techniques to get jobs done quickly and safely
- Stay up to date on current roping and rigging techniques
- Members of the TCIA (tree care industry association) and follow the ANSI A300 standards for tree trimming and pruning
- Currently working on Arborist certification with the ISA (International Society of arboriculture)
- Always professional, customer satisfaction is our top priority
- One thing our customers always compliment us on is our communication. We return calls quickly, we are easy to get ahold of, and we take our time to explain things when there is any misunderstanding
- We like to educate our customers as much as possible so they can make the best informed decision for their trees
- Paul specializes in large, hazardous tree removals, he usually gets the jobs that no one else in town even wants to attempt



### Past Performance

John Bellom  
Klamath Falls City Arborist  
jbellon@klamathfalls.city  
phone: (541) 883-5391  
Klamath Symphony Concert in the Park at Moore Park in Klamath Falls, OR (date: 07/26/2021)

- removed hazardous trees and limbs damaged by beavers along the lakeshore of Moore Park
- Pruned remaining trees to create a beautiful natural backdrop for the Klamath Symphony Concert in the Park

Veterans Memorial Park in Klamath Falls, OR (date: 06/21/2021)

- removed a dying red oak tree in veterans park for the City of Klamath Falls
- chip and remove brush
- grind stump

Sean Price  
Oregon Travel Information Council  
sean.c.price@tic.oregon.gov  
phone: (503) 428-1432  
Midland Rest Area in Midland, OR (date: 07/20/2020)

- Removed dead and hazardous trees from the rest area
- pruned remaining trees for health and maintenance

Beaver Marsh Rest Area Southbound/Northbound in Chemult, OR (date: 07/11/2022)

- removed dead and hazardous trees
- removed brush and fire fuel along roadside for fire abatement

Eric Crowley  
Crowley Equipment  
eric@crowleyequipment.com  
phone: (541)-206-2252  
Fire abatement and tree thinning on 2 acres land in Chiloquin, Oregon (date: 2/24/2022)

- Fire abatement and tree thinning on 2 acres land. Remove pine trees <8" DBH, chip and broadcast all brush. Cut removed trees to 10' sections.
- Remove large hazardous trees close to buildings/structures



### Our Services :

- Tree Trimming
- Tree Removal
- Lot Cleaning
- Stump Grinding
- Fruit Tree Pruning
- Rope Rigging
- Emergency Hazard Removal
- Wood Chipping

Point of Contact:  
Mr. Paul Robutz

Phone :  
+1 541-851-9080  
Email:  
basintreecare@gmail.com

Office :  
1850 Fremont st. Klamath Falls, OR 97601